

**CHAPTER 73**

**REDUCED FARE TRANSPORTATION PROGRAM  
FOR SENIOR CITIZENS AND PEOPLE  
WITH DISABILITIES**

**Authority**

N.J.S.A. 27:25-5(e).

**Source and Effective Date**

R.2012 d.034, effective January 12, 2012.  
See: 43 N.J.R. 1507(a), 44 N.J.R. 305(a).

**Chapter Expiration Date**

Chapter 73, Reduced Fare Transportation Program for Senior Citizens and People with Disabilities, expires on January 12, 2019.

**Chapter Historical Note**

Chapter 73, Reduced Fare Transportation Program for the Elderly and Handicapped, was originally adopted as N.J.A.C. 16:51-4, Delegation of Powers for Senior Citizens Half-Fare Bus Program, by R.1975 d.113, effective April 30, 1975. See: 7 N.J.R. 63(b), 7 N.J.R. 280(b). N.J.A.C. 16:51, Reduced Fare Transportation Program, was adopted as R.1977 d.224, effective June 23, 1977. See: 9 N.J.R. 97(a), 9 N.J.R. 349(a). N.J.A.C. 16:51, Reduced Fare Transportation Program, was recodified to N.J.A.C. 16:73, and N.J.A.C. 16:51-4 was repealed by R.1982 d.40, effective February 16, 1982. See: 13 N.J.R. 881(a), 14 N.J.R. 209(a).

Pursuant to Executive Order No. 66(1978), Chapter 73 was readopted as R.1987 d.121, effective January 30, 1987. See: 18 N.J.R. 2437(a), 19 N.J.R. 410(a). Pursuant to Executive Order No. 66(1978), Chapter 73, Reduced Fare Transportation Program for the Elderly and Handicapped, expired on January 30, 1992.

Chapter 73, Reduced Fare Transportation Program for the Elderly and Handicapped, was adopted as R.1992 d.217, effective May 18, 1992. See: 24 N.J.R. 556 (b), 24 N.J.R. 1905(b). Pursuant to Executive Order No. 66(1978), Chapter 73 expired on May 18, 1997.

Chapter 73, Reduced Fare Transportation Program for Senior Citizens and People with Disabilities, was adopted as R.1998 d.54, effective January 20, 1998. See: 29 N.J.R. 1683(a), 30 N.J.R. 377(a). Chapter 73, Reduced Fare Transportation Program for Senior Citizens and People with Disabilities, expired on January 20, 2003.

Chapter 73, Reduced Fare Transportation Program for Senior Citizens and People with Disabilities, was adopted as new rules by R.2006 d.180, effective May 15, 2006. See: 37 N.J.R. 2298(a), 38 N.J.R. 2197(a).

In accordance with N.J.S.A. 52:14B-5.1b, Chapter 73, Reduced Fare Transportation Program for Senior Citizens and People with Disabilities, was scheduled to expire on May 15, 2013. See: 43 N.J.R. 1203(a).

Chapter 73, Reduced Fare Transportation Program for Senior Citizens and People with Disabilities, was readopted as R.2012 d.034, effective January 12, 2012. See: Source and Effective Date. See, also, section annotations.

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**SUBCHAPTER 1. INTRODUCTION**

**16:73-1.1 Definitions**

The following words and terms, when used in this chapter, shall have the following meanings unless the context clearly indicates otherwise.

“Carrier” means any individual, partnership, association, corporation, joint stock company, public agency or public authority, trustee or receiver operating or controlling motor buses or rail/light rail passenger service on established routes within the State of New Jersey (State) or between points in the State and points in adjacent states.

“Demand responsive” means any system of transporting individuals, including the provision of designated public transportation service by public entities and the provision of transportation service by private entities, including, but not limited to, specific public transportation service, which is not operated on a fixed route system.

“Established routes” means all regular intrastate routes of the participating carriers authorized by NJ TRANSIT, the Office of Regulatory Affairs of the New Jersey Motor Vehicle Commission, municipality, or any other regulatory agency, and interstate routes authorized by the Surface Transportation Board (or its predecessor, the Interstate Commerce Commission), or any other regulatory agency. “Established routes” does not include those trips to and from Atlantic City locations when the passenger receives from any source, money or other gratuities in addition to the transportation purchased.

“Interstate” means between points in the State and points in adjacent states.

“Intrastate” means points within the State.

“Motor bus” means “autobus” as defined in N.J.S.A. 48:4-1, and includes those autobuses, commonly called jitneys, as described in N.J.S.A. 48:16-23.

“NJ TRANSIT” means the New Jersey Transit Corporation.

“NJ TRANSIT Reduced Fare Photo Identification Card (NJ TRANSIT Photo ID Card)” means an identification card

issued by NJ TRANSIT that can be used as proof of eligibility for participation in NJ TRANSIT's Reduced Fare Transportation Program for Senior Citizens and People with Disabilities.

"NJ TRANSIT Reduced Fare Program" means NJ TRANSIT's Reduced Fare Transportation Program for Senior Citizens and People with Disabilities.

"Person with a disability" or "people with disabilities" is an individual(s) who by reason of illness, injury, age, congenital malfunction, or other incapacity or temporary or permanent disability (including any individual who is a wheelchair user or has semi-ambulatory capabilities), cannot use effectively, without special facilities, planning, or design, mass transportation service or a mass transportation facility.

"Reduced fare" means no more than one half, rounded down to the nearest nickel, of the regular adult one way fare as set forth in the carrier's tariffs.

"Senior citizen" means any individual 62 years of age or over regardless of residence.

"Tariff" means the document setting forth the fares, rates, charges, and other provisions pertaining to the public transportation services furnished by the carrier. Tariff includes the documents maintained by NJ TRANSIT setting forth the fares for the public transportation services operated directly by NJ TRANSIT or operated for NJ TRANSIT by third party contractors.

Amended by R.2012 d.034, effective February 6, 2012.  
See: 43 N.J.R. 1507(a), 44 N.J.R. 305(a).

Deleted definition "Commissioner"; rewrote definitions "Demand responsive" and "Person with a disability" or "people with disabilities"; in definition "Established routes", inserted "NJ Transit"; and substituted definition "NJ TRANSIT Reduced Fare Photo Identification Card (NJ TRANSIT Photo ID Card)" for definition "NJ TRANSIT Reduced Fare Identification Card (NJ TRANSIT ID Card)".

### 16:73-1.2 Purpose

The NJ TRANSIT Reduced Fare Program is designed to provide intrastate and interstate autobus and commuter rail and light rail passenger service for senior citizens and people with disabilities on regular routes of the participating carriers at no more than one half of the regular adult one way fare as set forth in the carrier's tariffs.

### 16:73-1.3 Exclusions

Senior citizens and people with disabilities are not permitted to ride at a reduced fare on intrastate and interstate school, charter, demand responsive or special motor bus and commuter rail and light rail passenger service, and trips to or from Atlantic City locations when the user receives, from any source, money or other gratuities in addition to the transportation purchased.

## SUBCHAPTER 2. IDENTIFICATION AND REGISTRATION

### 16:73-2.1 Registration of senior citizens for NJ TRANSIT Reduced Fare Photo Identification Card

(a) Individuals may obtain an NJ TRANSIT Photo ID Card application at [www.njtransit.com](http://www.njtransit.com), an NJ TRANSIT Customer Service Office, or by writing or calling the NJ TRANSIT Reduced Fare Program at:

NJ TRANSIT Finance Department  
Reduced Fare Program  
One Penn Plaza East  
Newark, NJ 07105  
Phone: 973-491-7112

(b) The completed signed application, along with a passport photo obtained at the applicant's expense and copies of legal documentation providing proof of age and identity, should be returned by mail to:

NJ TRANSIT Finance Department  
Reduced Fare Program  
One Penn Plaza East  
Newark, NJ 07105

Acceptable legal documentation includes a driver's license, passport or state issued identification card.

(c) Applications for the NJ TRANSIT Photo ID Card are available at some banks, savings and loan associations, County Offices on Aging, and State offices providing services for senior citizens. The applicant may bring a passport photo obtained at the applicant's expense and legal documentation providing proof of age and identity to submit their application in person at these application centers. Acceptable legal documentation includes a driver's license, passport or state issued identification card.

(d) Authorized personnel of the application centers will examine and verify the required identification documents and photo. The application centers will then forward the completed application to NJ TRANSIT for processing.

(e) NJ TRANSIT shall issue an NJ TRANSIT Photo ID Card to each qualified applicant. The NJ TRANSIT Photo ID Card shall be valid until age 65, at which time most individuals receive a Medicare Card. NJ TRANSIT will not establish an automatic renewal procedure. If a senior citizen does not hold a Medicare Card and wishes to renew the NJ TRANSIT Photo ID Card, he or she may contact the NJ TRANSIT Reduced Fare Program or visit one of the locations noted above in this section and complete a new application.

Amended by R.2012 d.034, effective February 6, 2012.  
See: 43 N.J.R. 1507(a), 44 N.J.R. 305(a).

Section was "Registration of senior citizens for NJ TRANSIT Reduced Fare Identification Card". Rewrote the section.

**16:73-2.2 Registration of people with disabilities for NJ TRANSIT Reduced Fare Photo Identification Card**

(a) Individuals may obtain an application for an NJ TRANSIT Photo ID Card by writing or calling the NJ TRANSIT Reduced Fare Program at:

NJ TRANSIT Finance Department  
 Reduced Fare Program  
 One Penn Plaza East  
 Newark, NJ 07105  
 Phone: 973-491-7112

(b) Applicants will complete their portion of the application form and give it to a licensed physician or other licensed healthcare professional to complete the physician's section of the form. The completed form, along with a passport photo obtained at the applicant's expense and legal documentation providing proof of identity, should be mailed to the address noted above. Acceptable legal documentation includes a driver's license, passport, or state issued identification card.

(c) NJ TRANSIT may request additional information regarding an application from the certifying physician or healthcare professional. Incomplete or denied applications will be returned to the applicant with a letter explaining the reason(s) therefor.

(d) An applicant may appeal NJ TRANSIT's decision to return or deny an application by submitting a written request for reconsideration of eligibility for an NJ TRANSIT Photo ID Card to:

NJ TRANSIT Finance Department  
 Director, Financial Operations & Compliance  
 One Penn Plaza East  
 Newark, NJ 07105

(e) The final decision on eligibility will be made by NJ TRANSIT.

(f) NJ TRANSIT will process the application, and mail an NJ TRANSIT Photo ID Card to the person with a disability. The NJ TRANSIT Photo ID Card will be valid for four years from date of issue, unless it has been determined that the applicant has a temporary disability in which case the Photo ID Card's validity will be for a period of time that is commensurate with the duration of the temporary disability.

(g) NJ TRANSIT will establish an automatic renewal system for NJ TRANSIT Photo ID Cards issued to permanently disabled persons.

Amended by R.2012 d.034, effective February 6, 2012.  
 See: 43 N.J.R. 1507(a), 44 N.J.R. 305(a).

Section was "Registration of people with disabilities for NJ TRANSIT Reduced Fare Identification Card". Rewrote the section.

**16:73-2.3 Identification requirements**

(a) Senior citizens and people with disabilities must present an NJ TRANSIT Photo ID Card or a valid Medicare Card to the bus operator, rail conductor, or fare enforcement officer as proof of being qualified to participate in the NJ TRANSIT Reduced Fare Program.

(b) The NJ TRANSIT Photo ID Card, which is not transferable, must be used only by the person to whom it is issued, and must be kept in that person's possession during the entire ride.

(c) If the NJ TRANSIT Photo ID Card is lost or stolen, an application for a replacement card may be made as prescribed in N.J.A.C. 16:73-2.1 and 2.2.

Amended by R.2012 d.034, effective February 6, 2012.  
 See: 43 N.J.R. 1507(a), 44 N.J.R. 305(a).  
 Rewrote the section.

**16:73-2.4 Purchase of reduced fare tickets**

(a) NJ TRANSIT does not sell books of reduced fare tickets. Senior citizens or people with disabilities who want to utilize NJ TRANSIT bus, rail or light rail transportation may purchase one way reduced fare tickets prior to their travel at NJ TRANSIT ticket windows or ticket vending machines or from commissioned ticket agents (who are contracted by NJ TRANSIT to sell NJ TRANSIT tickets). Reduced fare tickets for bus or rail transportation may also be purchased on the bus or train and the surcharge will be waived.

(b) For reduced fare interstate travel on lines operated by private bus carriers, NJ TRANSIT makes special voucher booklets available at banks, County Offices on Aging, and State offices that provide services for senior citizens. In addition to paying a reduced cash fare, senior citizens may be required to present a "voucher" removed from these booklets along with such person's appropriate identification to travel on these lines.

(c) The Atlantic City Jitney Association does sell ticket books that may be purchased by senior citizens and people with disabilities at a reduced rate.

Amended by R.2012 d.034, effective February 6, 2012.  
 See: 43 N.J.R. 1507(a), 44 N.J.R. 305(a).  
 In (b), inserted "to travel on these lines".

**SUBCHAPTER 3. AGREEMENTS WITH CARRIERS FOR SERVICES AND PAYMENTS**

**16:73-3.1 Agreements with carriers**

(a) NJ TRANSIT may enter into contractual agreements with a carrier that desires to participate in the NJ TRANSIT Reduced Fare Program. Each contract shall contain conditions, terms and provisions as NJ TRANSIT may require, in-

cluding but not limited to, provisions permitting or relating to:

1. Terms and method of payment;
2. Auditing and settlement of payments;
3. Data and recordkeeping;
4. Service to be performed pursuant to the contract;
5. Applicable tariffs and schedules; and
6. Any such other matters as NJ TRANSIT deems to be in the public interest.

#### 16:73-3.2 Method of payment to carriers

Reimbursement to the participating carriers shall be an amount equal to the senior citizens or people with disabilities reduced fare, multiplied by the number of eligible trips by senior citizens or people with disabilities participating in the NJ TRANSIT Reduced Fare Program, provided that the total payments to all carriers do not exceed the budget of NJ TRANSIT for this program. In cases where the carrier has rounded down the reduced fare to the nearest nickel, NJ TRANSIT shall reimburse an additional nickel per each qualified person. For bus service, eligible trips may be determined by the number of reduced fare tickets submitted by bus carriers, or such other reasonable method as shall be determined by NJ TRANSIT.